



## Homestay Information for Clients

The homestay experience helps you to learn more about New Zealand life and culture, and as you practice speaking with your homestay family it helps you learn English more quickly.

### What does the homestay family provide for you?

1. Provide you with your own bedroom, bed, desk, lamp and a wardrobe. Also breakfast, School cut lunch and dinner every day, plus others snacks if you are hungry between meals.
2. To include you in family outings and other occasions, and make you feel welcome as part of one of the family.
3. To attend to your laundry and ironing. Remember to put your dirty clothes into the laundry for washing.
4. To take you to the doctor or hospital if necessary. All students must have a medical insurance policy.
5. To assist you (if necessary) with opening a bank account, purchasing stationery, etc.

The family will be there to give you good care, friendship and support.

### What are you expected to do?

1. Pay your Homestay fee in advance and you will also pay for any toll call, email or internet costs that you incur. Remember to ask the family to issue you a receipt every time you pay.
2. Pay for your own transport, e.g. bus ticket or if a car, contribute to the cost of petrol.
3. Some families ask you to help with some chores such as setting the table for a meal, unloading the dishwasher, washing dishes, or grocery shopping. You are not expected to do major jobs such as painting the house or mowing lawns.
4. You must keep your room tidy and do not eat in your bedroom. Be careful to put your money and valuables away safely.
5. The family may have some rules about shower time, bed times or staying away for a night. Discuss with the family.

It is important that you treat the family with respect and manners. Come to talk with us if there is a problem or you are unsure what is expected.

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